

Prepared for Shed Design Studio

Project # OPA25691 VICTORIA SQUARE | BROADBEACH LEVEL 4 PODIUM - EASTERN PART

Prepared By Andrew Miley Outdure Pty Ltd +61 (0)2 9098 8250 andrew.miley@outdure.com.au	Customer Chris Haughton Shed Design Studio 0410 491 416 enquiry@sheddesignstudio.com.au	Shipping AU-FLATDECK TRUCK
1/167 Bonds Road Riverwood New South Wales 2210 Australia ABN: 69 605 294 451	AU Customer Project Ref / PO#:	24/2/2025

Item #	Description	QTY UOM	Unit Price	Sub-Total
Notes: -				
	<i>THIS IS FOR POOL DECK</i>			
ALL.TI.662.SM.0400.TBC.TILE	TILE STRUCTURAL m2 600x600x20 TBC	525 each	\$23.148	\$12,152.70
A140-20-58	A140 QWICKBUILD PROFILE 135X45X5800MM FOR JOISTS	72 length (5.8)	\$174.10	\$12,535.20
A150-20-58	A150 QWICKBUILD PROFILE 180X45X5800MM FOR BEARERS	35 length (5.8)	\$212.45	\$7,435.75
A202-10X	A202 QWICKBUILD JOINER BRACKET	52 box (10)	\$46.45	\$2,415.40
A201-10X	A201 QWICKBUILD 90° BRACKET	72 box (10)	\$46.45	\$3,344.40
A203-25X	A203 QWICKBUILD JOIST ANCHOR BRACKET	26 box (25)	\$65.27	\$1,697.02
A411-10X	A411 QWICKBUILD BOLT M12 12X140MM	11 box (10)	\$45.38	\$499.18
A701	A701 QWICKBUILD TILE RUBBER BEAD 1LM	394 lm	\$3.29	\$1,296.26
A711-25X	A711 QWICKBUILD TILE SPACER STRAIGHT	8 box (25)	\$13.58	\$108.64
A710-25X	A710 QWICKBUILD TILE SPACER CROSS	18 box (25)	\$13.58	\$244.44
A702-25X	A702 QWICKBUILD TILE RETAINER BRACKET	3 box (25)	\$98.43	\$295.29
A703-25X	A703 QWICKBUILD TILE RETAINER SNAP CLIP	16 box (25)	\$30.62	\$489.92
A420	A420 QWICKBUILD DRIVER PACK	1 each	\$15.45	\$15.45
A951	A951 SERVICE ITEMISED PROJECT ESTIMATE	1 each	\$0.01	\$0.01
A953	A953 SERVICE CUSTOM SHOP DRAWINGS (MIN 400 SQFT)	178 m2	\$22.4719	\$4,000.00
ALL.INFO.TI.QB.1017	GUIDES FOR INSTALLATION, WARRANTY & MAINTENANCE -TILES ON QB	1	\$0.00	\$0.00
ALL.DG.QB.ENG.0219	OUTDURE DESIGN GUIDE	1 each	\$0.00	\$0.00
Subtotal				\$46,529.66
Notes: -				
	<i>ADDITIONAL MATERIALS FOR 5 RISERS, 4 TREADS</i>			
ALL.TI.662.SM.0400.TBC.TILE	TILE STRUCTURAL m2 600x600x20 TBC	17 each	\$23.148	\$393.52
A701	A701 QWICKBUILD TILE RUBBER BEAD 1LM	28 lm	\$3.29	\$92.12
A703-25X	A703 QWICKBUILD TILE RETAINER SNAP CLIP	4 box (25)	\$30.62	\$122.48
A711-25X	A711 QWICKBUILD TILE SPACER STRAIGHT	2 box (25)	\$13.58	\$27.16
A120-20-58	A120 QWICKBUILD PROFILE 45X45X5800MM FOR JOISTS	4 length (5.8)	\$93.10	\$372.40

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Item #	Description	QTY UOM	Unit Price	Sub-Total
A130-20-58	A130 QWICKBUILD PROFILE 90X45X5800MM FOR JOISTS	7 length (5.8)	\$138.54	\$969.78
A201-10X	A201 QWICKBUILD 90° BRACKET	11 box (10)	\$46.45	\$510.95
A209-10X	A209 QWICKBUILD TRIM BRACKET - FOR A130	3 box (10)	\$52.36	\$157.08
A401-50X	A401 QWICKBUILD SCREW 16MM - SELF-DRILLING	1 box (50)	\$16.90	\$16.90
A403-50X	A403 QWICKBUILD SCREW 65MM - TYPE 17	1 box (50)	\$28.61	\$28.61
A910-10X	A910 QWICKBUILD DECK SUPPORT - ADJUSTABLE 35 - 65MM	2 pack (10)	\$47.52	\$95.04
A402-50X	A402 QWICKBUILD SCREW (1 1/4") 30MM - SELF-DRILLING	1 box (50)	\$20.57	\$20.57
Subtotal				\$2,806.61
Notes: -	<i>ADDITIONAL MATERIALS FOR SOLID BLOCKING</i>			
A140-20-58	A140 QWICKBUILD PROFILE 135X45X5800MM FOR JOISTS	1 length (5.8)	\$174.10	\$174.10
A201-10X	A201 QWICKBUILD 90° BRACKET	4 box (10)	\$46.45	\$185.80
A851-4-12	A851 QWICKBUILD SOLID BLOCKING 135X135X1200MM	13 each	\$40.30	\$523.90
A404-50X	A404 QWICKBUILD SCREW 130MM - TYPE 17	5 box (50)	\$60.62	\$303.10
Subtotal				\$1,186.90
Notes: -	<i>ADDITIONAL MATERIALS FOR DROPPERS IN BETWEEN UPPER DECK AND LOWER DECK</i>			
A801	A801 QWICKBUILD TURF BASEBOARD 138X8X2800MM	45 board (2.8)	\$44.77	\$2,014.65
A811-50X	A811 QWICKBUILD SCREW FOR TURF BASEBOARDS 30MM	3 box (50)	\$15.26	\$45.78
A510-50X	A510 QWICKBUILD TWISTCLIP (Refer to catalog)	4 box (50)	\$43.69	\$174.76
A590-25X	A590 QWICKBUILD STARTER CLIP	2 box (25)	\$34.55	\$69.10
A120-20-58	A120 QWICKBUILD PROFILE 45X45X5800MM FOR JOISTS	9 length (5.8)	\$93.10	\$837.90
A201-10X	A201 QWICKBUILD 90° BRACKET	9 box (10)	\$46.45	\$418.05
A203-25X	A203 QWICKBUILD JOIST ANCHOR BRACKET	3 box (25)	\$65.27	\$195.81
A901-20X	A901 QWICKBUILD DECK SUPPORT - PACKER 3MM	2 pack (20)	\$31.84	\$63.68
Subtotal				\$3,819.73
Notes: -	<i>ADDITIONAL MATERIALS FOR 6 POSTS</i>			
A201-10X	A201 QWICKBUILD 90° BRACKET	5 box (10)	\$46.45	\$232.25
Subtotal				\$232.25
Notes: -	<i>THIS IS FOR TURF LOWER AREA</i>			
ALL.TU.ULTPL.4001G113	SPRING DELUXE TURF ULTRAPLUSH 1m2 4001G113	2.3 roll (40m2)	\$1,631.20	\$3,751.76
A801	A801 QWICKBUILD TURF BASEBOARD 138X8X2800MM	238 board (2.8)	\$44.77	\$10,655.26

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Item #	Description	QTY UOM	Unit Price	Sub-Total
A130-20-58	A130 QWICKBUILD PROFILE 90X45X5800MM FOR JOISTS	52 length (5.8)	\$138.54	\$7,204.08
A150-20-58	A150 QWICKBUILD PROFILE 180X45X5800MM FOR DROP BEAMS	16 length (5.8)	\$212.45	\$3,399.20
A202-10X	A202 QWICKBUILD JOINER BRACKET	27 box (10)	\$46.45	\$1,254.15
A201-10X	A201 QWICKBUILD 90° BRACKET	21 box (10)	\$46.45	\$975.45
A203-25X	A203 QWICKBUILD JOIST ANCHOR BRACKET	17 box (25)	\$65.27	\$1,109.59
A811-50X	A811 QWICKBUILD SCREW FOR TURF BASEBOARDS 30MM	13 box (50)	\$15.26	\$198.38
A810-50X	A810 QWICKBUILD SCREW FOR TURF 20MM	26 bag (50)	\$15.60	\$405.60
A402-50X	A402 QWICKBUILD SCREW (1 1/4") 30MM - SELF-DRILLING	2 box (50)	\$20.57	\$41.14
A510-50X	A510 QWICKBUILD TWISTCLIP (Refer to catalog)	43 box (50)	\$43.69	\$1,878.67
A590-25X	A590 QWICKBUILD STARTER CLIP	1 box (25)	\$34.55	\$34.55
A910-10X	A910 QWICKBUILD DECK SUPPORT - ADJUSTABLE 35 - 65MM	6 pack (10)	\$47.52	\$285.12
A915-10X	A915 QWICKBUILD DECK SUPPORT - EXTENDER 30MM	44 pack (10)	\$18.32	\$806.08
A420	A420 QWICKBUILD DRIVER PACK	1 each	\$15.45	\$15.45
A951	A951 SERVICE ITEMISED PROJECT ESTIMATE	1 each	\$0.01	\$0.01
A953	A953 SERVICE CUSTOM SHOP DRAWINGS (MIN 400 SQFT)	89 m2	\$15.73034	\$1,400.00
ALL.INFO.TF.QB.1017	GUIDES FOR INSTALLATION, WARRANTY & MAINTENANCE -TURF ON QB	1	\$0.00	\$0.00
ALL.DG.QB.ENG.0219	OUTDURE DESIGN GUIDE	1 each	\$0.00	\$0.00
Subtotal				\$33,414.49
Notes: -	ADDITIONAL MATERIALS FOR 3 POSTS			
A201-10X	A201 QWICKBUILD 90° BRACKET	2 box (10)	\$46.45	\$92.90
Subtotal				\$92.90
Notes: -	THIS IS FOR TURF BASEBOARDS LOWER AREA			
A801	A801 QWICKBUILD TURF BASEBOARD 138X8X2800MM	376 board (2.8)	\$44.77	\$16,833.52
A130-20-58	A130 QWICKBUILD PROFILE 90X45X5800MM FOR JOISTS	105 length (5.8)	\$138.54	\$14,546.70
A150-20-58	A150 QWICKBUILD PROFILE 180X45X5800MM FOR DROP BEAMS	39 length (5.8)	\$212.45	\$8,285.55
A202-10X	A202 QWICKBUILD JOINER BRACKET	40 box (10)	\$46.45	\$1,858.00
A201-10X	A201 QWICKBUILD 90° BRACKET	72 box (10)	\$46.45	\$3,344.40
A203-25X	A203 QWICKBUILD JOIST ANCHOR BRACKET	38 box (25)	\$65.27	\$2,480.26
A811-50X	A811 QWICKBUILD SCREW FOR TURF BASEBOARDS 30MM	25 box (50)	\$15.26	\$381.50
A402-50X	A402 QWICKBUILD SCREW (1 1/4") 30MM - SELF-DRILLING	3 box (50)	\$20.57	\$61.71

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Item #	Description	QTY UOM	Unit Price	Sub-Total
A910-10X	A910 QWICKBUILD DECK SUPPORT - ADJUSTABLE 35 - 65MM	15 pack (10)	\$47.52	\$712.80
A915-10X	A915 QWICKBUILD DECK SUPPORT - EXTENDER 30MM	116 pack (10)	\$18.32	\$2,125.12
A420	A420 QWICKBUILD DRIVER PACK	1 each	\$15.45	\$15.45
A951	A951 SERVICE ITEMISED PROJECT ESTIMATE	1 each	\$0.01	\$0.01
A953	A953 SERVICE CUSTOM SHOP DRAWINGS (MIN 400 SQFT)	134 m2	\$29.85075	\$4,000.00
ALL.DG.QB.ENG.0219	OUTDURE DESIGN GUIDE	1 each	\$0.00	\$0.00
Subtotal				\$54,645.02
Notes: -	<i>ADDITIONAL MATERIALS FOR DROPPERS OF SPANDREL OF PLANTERS & BRACING</i>			
A801	A801 QWICKBUILD TURF BASEBOARD 138X8X2800MM	85 board (2.8)	\$44.77	\$3,805.45
A811-50X	A811 QWICKBUILD SCREW FOR TURF BASEBOARDS 30MM	4 box (50)	\$15.26	\$61.04
A510-50X	A510 QWICKBUILD TWISTCLIP (Refer to catalog)	4 box (50)	\$43.69	\$174.76
A590-25X	A590 QWICKBUILD STARTER CLIP	9 box (25)	\$34.55	\$310.95
A120-20-58	A120 QWICKBUILD PROFILE 45X45X5800MM FOR JOISTS	54 length (5.8)	\$93.10	\$5,027.40
A201-10X	A201 QWICKBUILD 90° BRACKET	56 box (10)	\$46.45	\$2,601.20
A203-25X	A203 QWICKBUILD JOIST ANCHOR BRACKET	5 box (25)	\$65.27	\$326.35
A901-20X	A901 QWICKBUILD DECK SUPPORT - PACKER 3MM	6 pack (20)	\$31.84	\$191.04
Subtotal				\$12,498.19
Notes: -	<i>THIS IS FOR TILE LOWER AREA</i>			
ALL.TI.662.SM.0400.TBC.TILE	TILE STRUCTURAL m2 600x600x20 TBC	349 each	\$23.148	\$8,078.65
A130-20-58	A130 QWICKBUILD PROFILE 90X45X5800MM FOR JOISTS	50 length (5.8)	\$138.54	\$6,927.00
A150-20-58	A150 QWICKBUILD PROFILE 180X45X5800MM FOR BEARERS	17 length (5.8)	\$212.45	\$3,611.65
A202-10X	A202 QWICKBUILD JOINER BRACKET	26 box (10)	\$46.45	\$1,207.70
A201-10X	A201 QWICKBUILD 90° BRACKET	4 box (10)	\$46.45	\$185.80
A203-25X	A203 QWICKBUILD JOIST ANCHOR BRACKET	14 box (25)	\$65.27	\$913.78
A402-50X	A402 QWICKBUILD SCREW (1 1/4") 30MM - SELF-DRILLING	2 box (50)	\$20.57	\$41.14
A701	A701 QWICKBUILD TILE RUBBER BEAD 1LM	236 lm	\$3.29	\$776.44
A711-25X	A711 QWICKBUILD TILE SPACER STRAIGHT	7 box (25)	\$13.58	\$95.06
A710-25X	A710 QWICKBUILD TILE SPACER CROSS	12 box (25)	\$13.58	\$162.96
A702-25X	A702 QWICKBUILD TILE RETAINER BRACKET	6 box (25)	\$98.43	\$590.58
A703-25X	A703 QWICKBUILD TILE RETAINER SNAP CLIP	8 box (25)	\$30.62	\$244.96

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Item #	Description	QTY UOM	Unit Price	Sub-Total
A910-10X	A910 QWICKBUILD DECK SUPPORT - ADJUSTABLE 35 - 65MM	9 pack (10)	\$47.52	\$427.68
A915-10X	A915 QWICKBUILD DECK SUPPORT - EXTENDER 30MM	61 pack (10)	\$18.32	\$1,117.52
A420	A420 QWICKBUILD DRIVER PACK	1 each	\$15.45	\$15.45
A951	A951 SERVICE ITEMISED PROJECT ESTIMATE	1 each	\$0.01	\$0.01
A953	A953 SERVICE CUSTOM SHOP DRAWINGS (MIN 400 SQFT)	120 m2	\$25.00	\$3,000.00
A956	A956 SERVICE ENGINEERING CERTIFICATION (POA) <i>THIS IS FOR ALL AREAS</i>	1	\$2,909.50	\$2,909.50
ALL.INFO.TI.QB.1017	GUIDES FOR INSTALLATION, WARRANTY & MAINTENANCE - TILES ON QB	1	\$0.00	\$0.00
ALL.DG.QB.ENG.0219	OUTDURE DESIGN GUIDE	1 each	\$0.00	\$0.00
Subtotal				\$30,305.88

Delivery Details	PLEASE READ THE TERMS OF YOUR ORDER	Products & Services	
Total Weight = 52,896.34 Kgs Total Volume = 35.65 m3	MISSING INFO <i>Dimensions missing from information provided - check design dimensions.</i> <i>Height info missing/unconfirmed - please check heights.</i> <i>Assumed ledger around pool.</i>		\$185,531.63
	IMPORTANT <i>Multi surface project - refer to accompanying project plans (ie: Tile, Turf, Tile Baseboards).</i>	Freight	\$15,854.00
	MATERIAL QUANTIFICATION <i>Posts supplied by others. Allowed for bolts.</i> <i>Ledger around pool assumed - fixings by others.</i>		
	ENGINEERING <i>Loading is commercial high (4 kPa & 4.5kN)</i> <i>Estimation of qtys & price is subject to engineering confirmation (POA).</i> <i>Subject to engineering review (wind uplift, bracing and engineering load), if required by local authority.</i> <i>No consideration for bracing (lateral or seismic).</i> <i>Bracing to be calculated by engineer & supplied by others.</i>	Sub-total	201385.63
	COMMENTS <i>Refer to Outdure standard design detail (Stairs, Railings, Droppers, Ramp).</i> <i>Jacks are generic size pending heights and are for pricing purposes only.</i> <i>Allowed for additional materials for 5 risers, droppers in between upper deck & lower deck, 6 posts, and solid blocking for top-mounted pool fence for Pool deck.</i> <i>Allowed for additional materials for 3 posts for Turf Lower area.</i> <i>Allowed for additional materials for droppers as spandrel of planters & bracing for every 3 meters of spandrel for Turf Baseboards Lower area.</i>	TAX	\$20,138.67
	TOTAL AREA FOR POOL DECK = 178 sqm (Deck) + 3 sqm (Risers) + 13 sqm (Droppers) = 194 sqm TOTAL AREA OF TURF BASEBOARDS LOWER AREA = 134 sqm (Deck) + 25 sqm (Droppers) = 159 sqm	TOTAL (AUD)	\$221,524.30

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Bank details	Particulars	Reference
Outdure Pty Ltd BSB 032010 Acc 321285	Shed Design Studio	QTA36968

With pleasure we submit our estimate for decking materials as defined in this document. Please refer to the following outline of the scope of this estimate, inclusions and exclusions. If applicable, this estimate is based on the attached brief / sketch.

This estimate is based on estimated quantities.

- These quantities are estimated based on analysis of detailed designs for similar decks.
- Where indicated we have nominated a recommended allowance for wastage.
- These quantities -and the total cost as estimated above - are subject to adjustment pending confirmation of final detailed design and/or actual as-built requirements.
- Unless otherwise indicated, this is an estimate for material supply only

Prices listed are fixed for a period of 30 days from the date of this submission."

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PLEASE READ THE FOLLOWING TERMS, CONDITIONS & INFORMATION

Outdure PTY LTD T/A Outdure, will be referred to henceforth as Outdure and/or the seller.

PAYMENT METHODS >> Goods are released for dispatch once full payment is received. We prefer payment by bank transfer, direct deposit into the Outdure account. CREDIT CARD PAYMENTS incur a 2% merchant transaction fee.

For orders requiring a site measure, construction drawings and/ or prefabrication of materials, a 50% deposit or approved merchant purchase order number is required before works commence (See section related to Qwickbuild orders). Deposits on customised and Qwickbuild orders are non-refundable due to specialist manufacturing processes, additional design and fabrication costs.

Ownership remains with Outdure until full payment is received. All costs incurred by OUTDURE in collection of overdue accounts, including but not limited to all legal costs, court fees, and commissions or fees payable to a debt collection agency shall be paid by the buyer.

DESCRIPTIONS & PRICING INFORMATION >> In the event an Outdure product is listed at an incorrect price, or with incorrect information due to an error, the seller shall have the right to refuse or cancel any orders placed at the incorrect price. The seller shall have the right to refuse or cancel any such orders whether or not the order has been confirmed. If your payment has already been received and your order is cancelled, the seller shall immediately issue a refund or credit to the credit card account used. If the goods do not match the description on the seller's website, the buyer should inform the seller immediately so that the seller may take appropriate action.

QUANTIFICATION OF MATERIALS >> Outdure provides quantities of materials as based on the CAD plan drawings provided. It is the responsibility of the purchaser to ensure there are sufficient quantities of materials to complete the project. Outdure accepts no responsibility for excess or shortages of materials. Actual consumption of materials may vary depending on many factors outside of Outdure's control. Where possible, Outdure may provide a good faith, material estimate as a complimentary service. Please note that whilst Outdure uses best endeavours to ensure that all estimates are accurate and correct, Outdure will not be liable to the purchaser for any inaccuracy in quantity of materials arising out of or in relation to the supply of materials. Additionally, if the quantities included in your order have been calculated from an Outdure design, they are subject to correct installation as per the design layout, which must be adhered to, or there may be an excess or shortfall of materials.

WASTAGE >> Outdure staff provision for excess material with each order as a best practice. If you would like only enough material to complete the project with no wastage allowance, please provide our sales people with exact quantities you require and we'll be happy to accommodate.

RETURNS / CREDITS >> Outdure offers 30-day return policy and will accept returns if the product is in its original packaging, unopened and in re-sellable condition, providing it is not a discounted clearance product or deleted product line. A 15% restocking fee applies.

FREIGHT INFORMATION >> Freight charges are an additional cost to the materials, unless specified. If freight charges have not been included in the quote, it could mean that the details are yet to be confirmed. The freight method and distance will determine the cost. Changes of freight terms, will change the cost also.

PLEASE NOTE: Most of the products that Outdure supplies are large and heavy. Before the truck arrives, ensure access to the site is clear, you have sufficient space for offloading and enough people on site ready to assist with the unload if necessary.

DAMAGED OR LOST IN TRANSIT >> Materials freighted from our warehouses are adequately packed. In the unlikely event that damage or loss in transit occurs, claims must be made as follows:

a) Prior to signing pickup or delivery consignment from freight carrier the buyer must ensure there is no shortage or visible damage to outer packaging. The freight carrier's consignment note must be endorsed accordingly at the time the product is delivered.

b) You MUST notify Outdure and the freight carrier of any damage (internal or external damage) within 24 hours of receiving your product. Call our team on 1800 772 465 or email: info@outdure.com.au

LIMITATION TO LIABILITY >> Outdure shall not in any event be liable for any indirect, special, incidental or consequential damages including but not limited to loss of use, loss of data, loss of business or profits.

DELIVERY TO SITE BY FLATDECK AND HIAB TRUCK >> If freight has been quoted via FLATDECK and HIAB, this provisions for freight by FLATDECK truck to nearest depot, then a HIAB delivery to site. Customer or other person responsible for the goods must be on site to sign for delivery.

DELIVERY TO SITE BY FLATDECK TRUCK >> If the consignment is to be delivered by flatdeck to site, the customer or other responsible person must be on site to hand unload – Hiabs are available at an hourly rate. Hiab charges are calculated from depot to site and back to depot.

DELIVERY TO MERCHANT YARD BY FLATDECK TRUCK >> If the consignment is to be delivered to your local merchant yard by FLATDECK truck, a forklift is required to unload.

DELIVERY TO FREIGHT YARD BY FLATDECK TRUCK >> If the consignment is to be delivered by FLATDECK truck delivery to local freight forwarding yard, the customer is responsible for arranging delivery to site.

FREIGHT BY HIAB TO SITE >> If freight provisioned allows for HIAB delivery, then customer or other responsible person must be on site to sign for delivery.

QWICKBUILD® ORDER CONFIRMATION >> Upon confirmation of order a proforma invoice will be provided. A 50% deposit or approved merchant purchase order number is due prior to Outdure commencing work.

QWICKBUILD INVOICING >> Your order will be invoiced in full once drawing detailing is complete and product is ready to ship. For order cancellations received after work has commenced, but prior to any material prefabrication processes, associated costs such as time, travel and redrawing expenses will be deducted from the deposit. No refunds or credits will be given once prefabrication processes have begun.

QWICKBUILD® ORDER AND PAYMENT TERMS >> Full payment is due prior to delivery unless the ordered through a merchant account.

QWICKBUILD® PRODUCTION TIME >> Production time for Qwickbuild frames is generally within 2 weeks from the date that customer signs off on the CONFIRMED DECK DIMENSIONS. However, depending on demand and time of year, production lead times can vary generally from 1-5 weeks

QWICKBUILD® FRAMES >> QWICKBUILD® frames are pre-assembled with all boundary plates, joists, picture frame and breaker board joists bracketed into place. The panels only need to be connected once delivered. All the brackets to connect the frames are supplied.

PRIVACY POLICY >> Outdure will not pass your personal information on to any other party without your permission. Your personal information will be used only for the purpose for which you gave it to us. From time to time we may send you information relating to Outdure (including special offers) in the mail or by email.

OUTDURE WARRANTY >> In the unlikely event of a fault, we have a best practice process set up to ensure that your inquiry is handled effectively.

Firstly, when your construction is complete, ensure that you have registered the warranty. You can register your warranty online: www.outdure.com/register-your-warranty/. Alternatively, you may request a hard-copy from Outdure.

In general, the warranty extends to all Outdure products that are built in accordance with the ABCC as well as by following the installation instructions provided. Outdure is not responsible for any materials that have not been installed correctly. Outdure makes every effort to ensure that installation instructions are provided with every order. If the installation instructions are misplaced or found to be missing, please contact Outdure and we will arrange a replacement.

The warranty is provided with cleaning and maintenance information in the back pages of the installation manual. You can also find the warranty on the Outdure website: <http://www.outdure.com/contact/contact-us/warranty>

If you come across an issue with your Outdure product that you believe to be a product fault, you may like to trouble-shoot the issue by contacting our technical department 1800 772 465.

The next step is to make a warranty enquiry which can be registered on the Outdure web site: <https://www.outdure.com/contact/warranty-enquiry/>